# Specification

Customer New Energy Management Platform Operation Guide V1.0

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# **Modify Records**

File Number	Ver.	Drafter/Modifier	Date of Drafting/Modification	Reason for Change	Main Changes
	V1.0	Zhou GuiNan	2024/08/12	/	/

Note 1: This form needs to be filled out every time the archive file is changed

Note 2: When drafting the document for the first time, fill in "none" for "reason for change" and "main change content".

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# 一、Introduction

## **1.1Writing Purpose**

To accelerate users' understanding of our EMS platform, we will now showcase and elaborate on the various functions of the platform.

# 

Our EMS new energy management platform needs to be used together with our Business APP "BMS-BW".

### 2.1 User Login



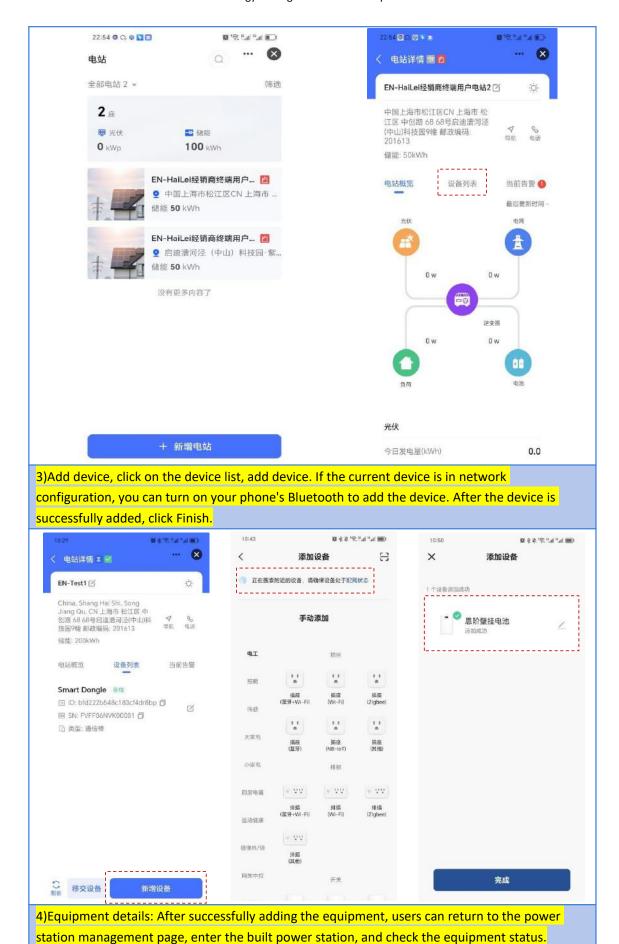
#### 2.2 Instructions

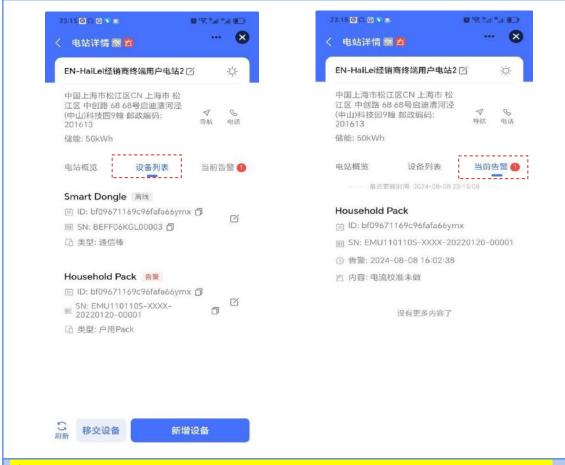
- 1) Power station management;
- 2) Details of the power station;
- 3) Add devices;
- 4) Equipment details;

- 5) Parameter settings wall mounted;
- 6) Parameter settings Stacking;
- 1) Enter the main page, click on Power Station Management, create a new power station, and fill in the power station information according to the actual situation. This step can also be used to establish a power station through the new energy management platform.



2)After the successful construction of the power station, users can return to the main interface, click on the power station management, and enter the constructed power station.





5) Single packwall mounted Pack, click on parameter settings to view and edit the issued data. There are many specific data reflected in the new energy management platform, which will not be further described here.



6) Unlike wall mounted, stacked packs have fewer data that can be viewed and edited for distribution. By clicking on parameter settings, only 5 types of data can be distributed: total voltage low voltage alarm, total voltage overvoltage protection, charging overcurrent alarm, discharging overcurrent alarm, and compensation point 2 position.



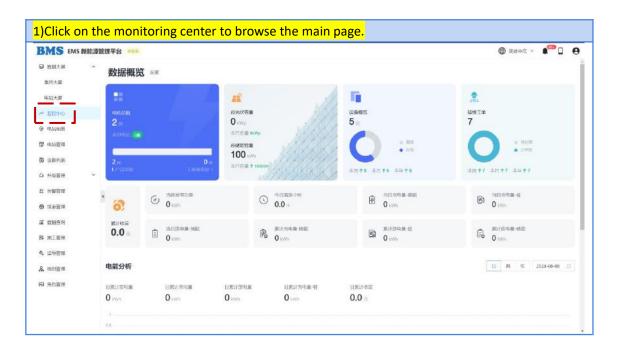
# 三、EMS New Energy Management Platform Web Terminal (Central Europe)

#### 3.1 Platform Login



#### 3.2Instructions

#### 3.2.1 Monitoring Center

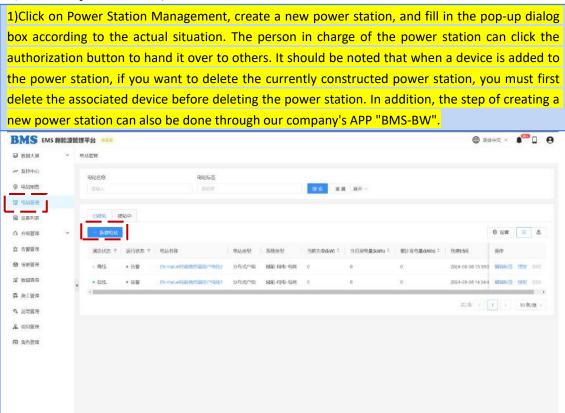


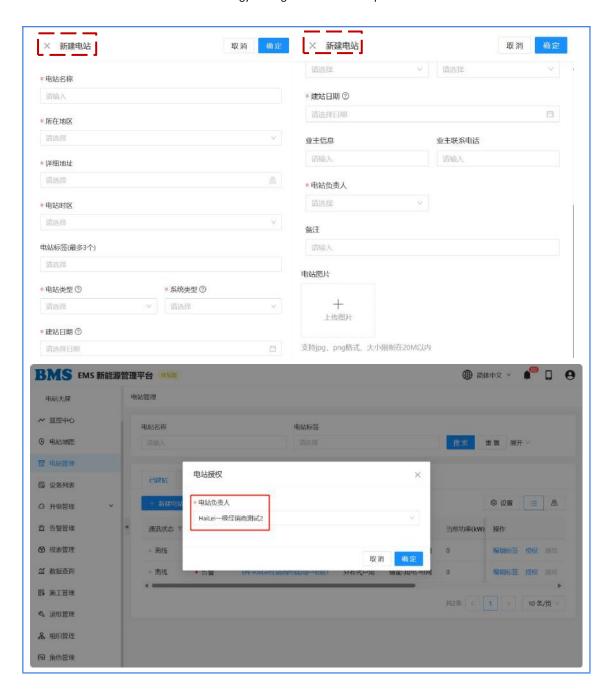
### 3.2.2 Power Station Map

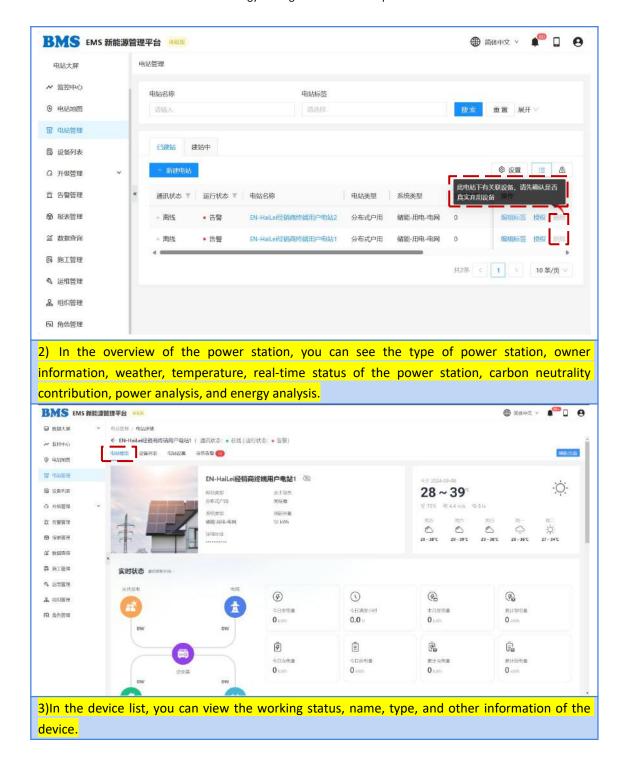


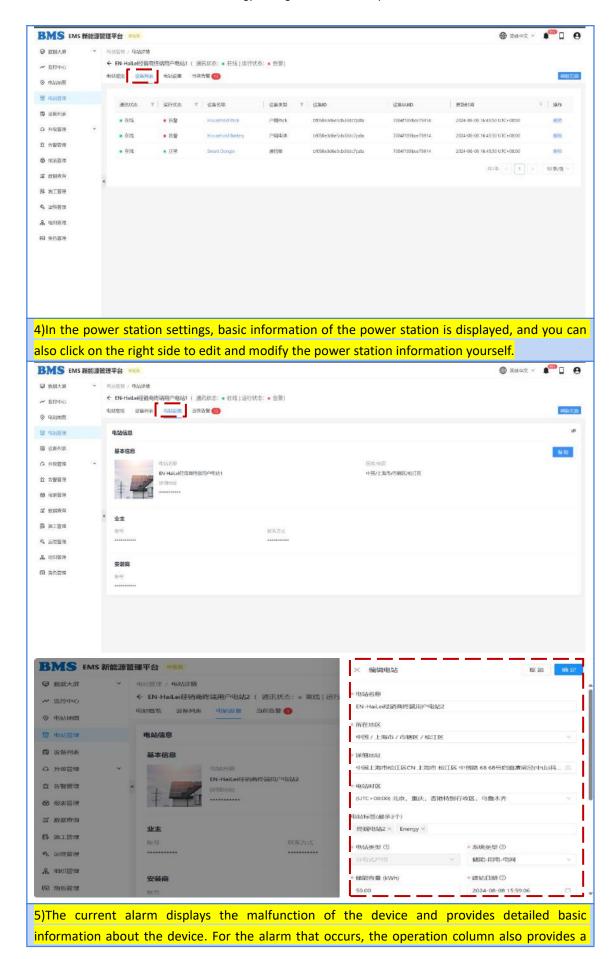
#### 3.2.3 Power Station Management

- 1) New power station construction;
- 2) Power station authorization;
- 3) Overview of the power station;
- 4) Equipment status;
- 5) Power station configuration;
- 6) Alarm protection;





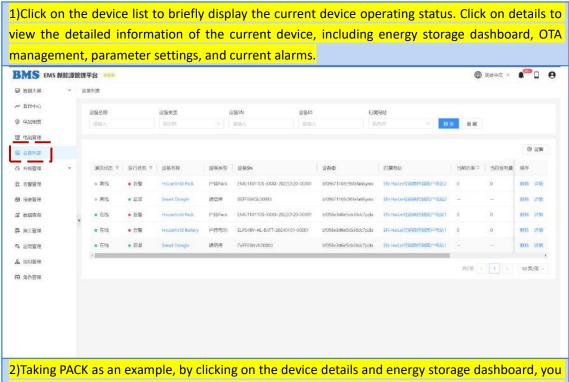




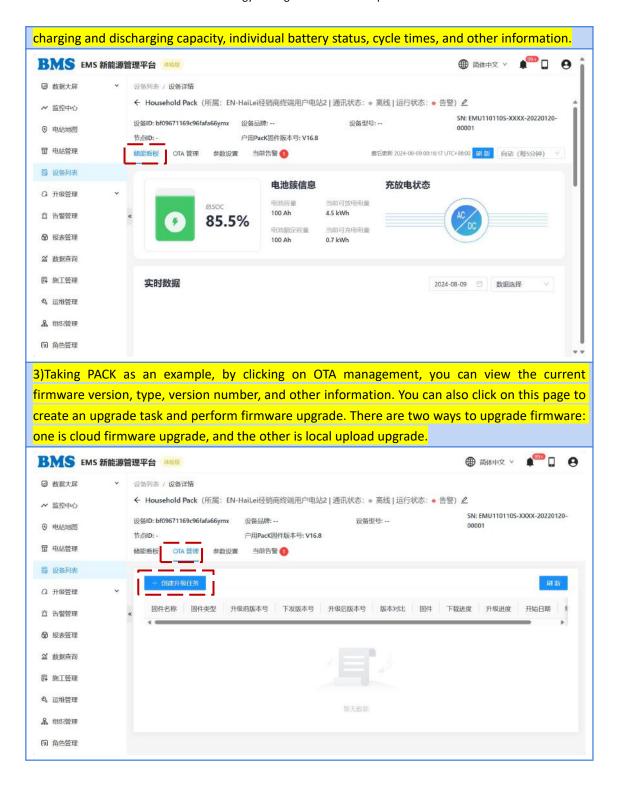


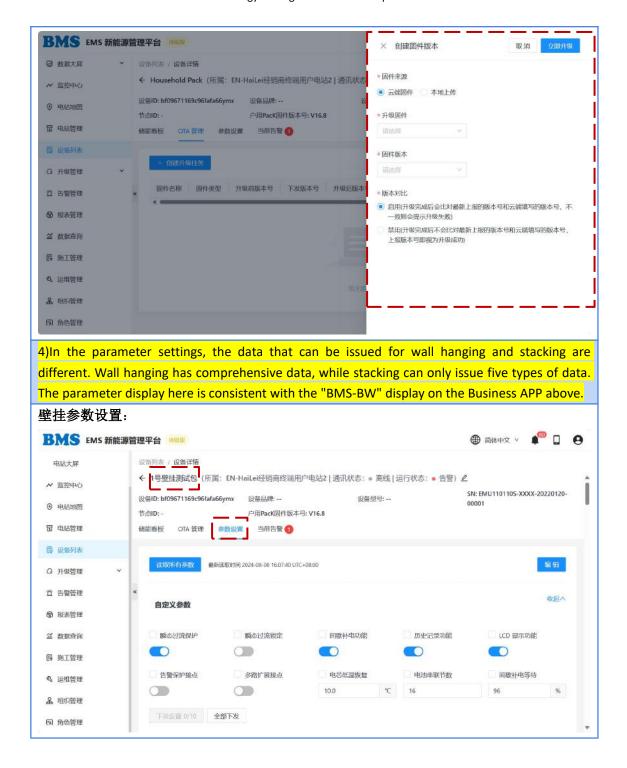
#### 3.2.4 Equipment List

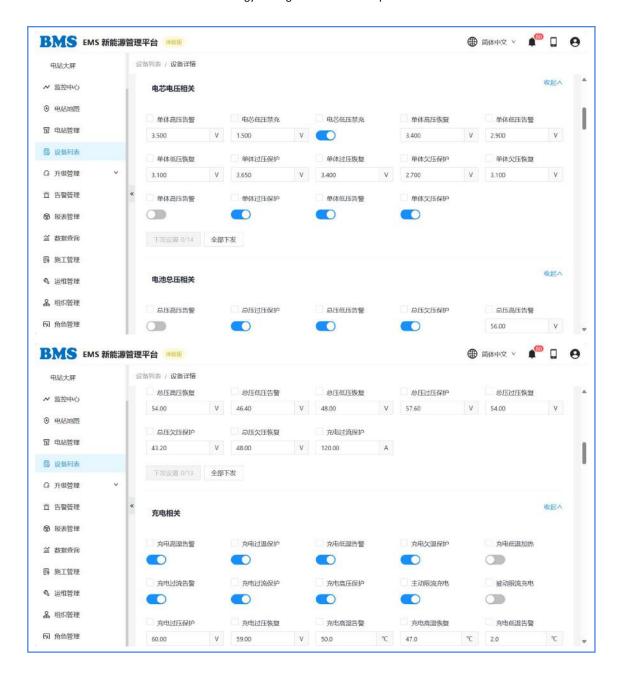
- 1) Equipment list;
- 2) Battery information;
- 3) Aerial upgrade;
- 4) Parameter settings;
- 5) Alarm protection;

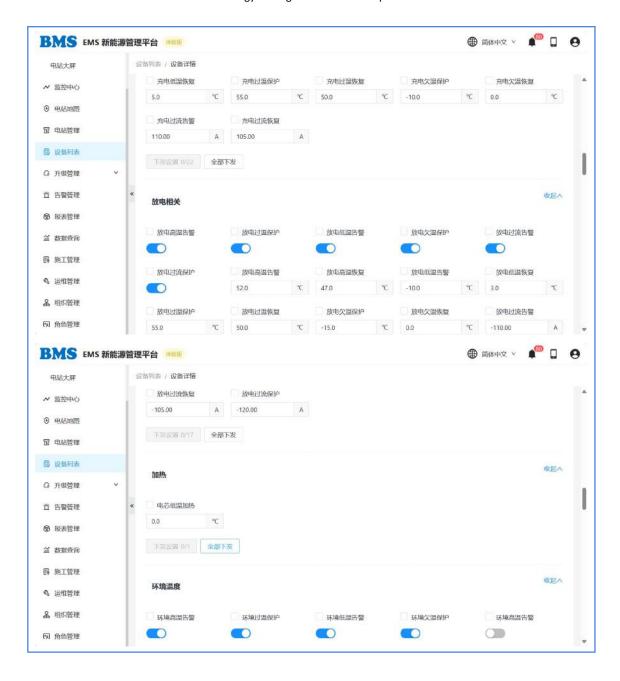


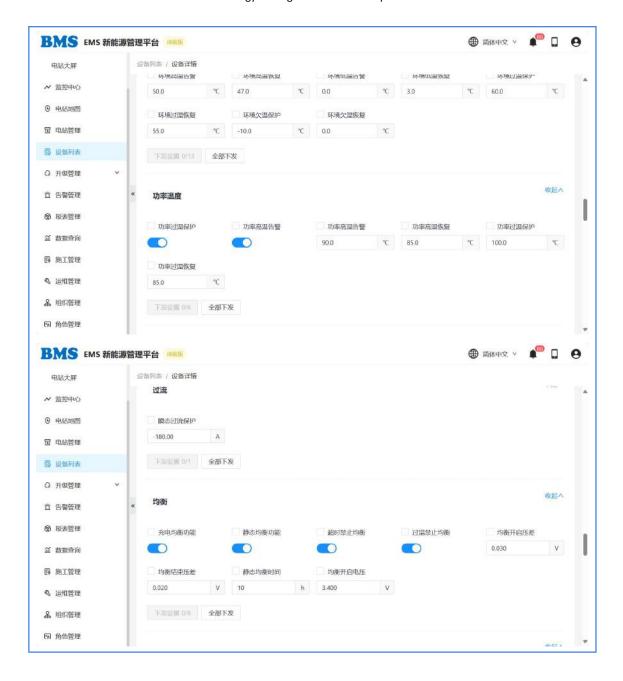
can view battery cluster information, charging and discharging status, real-time data, PACK

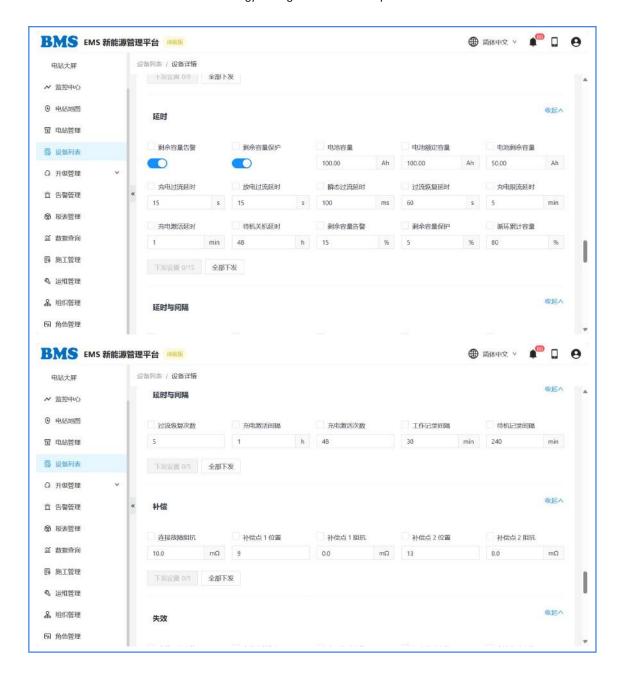


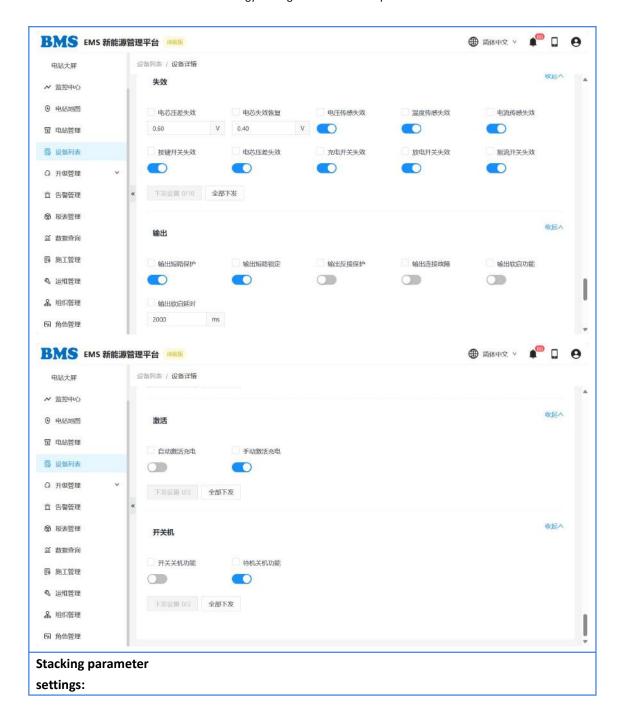


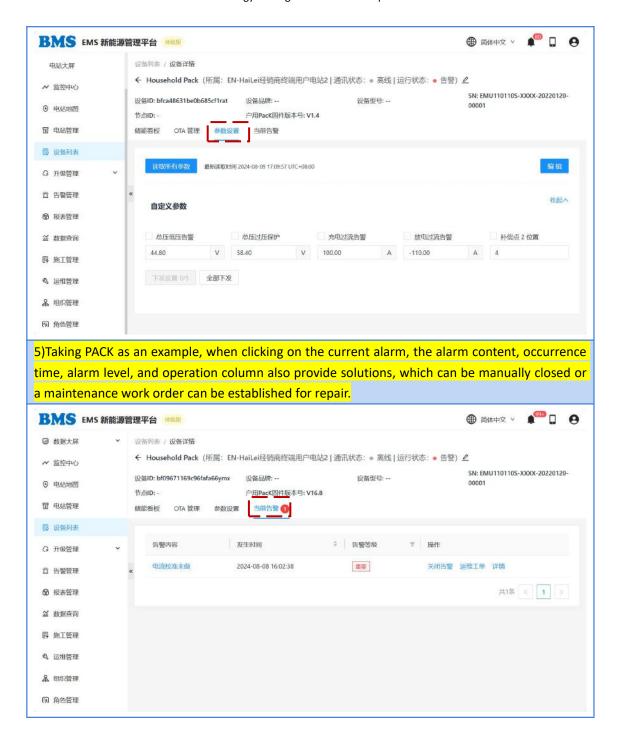






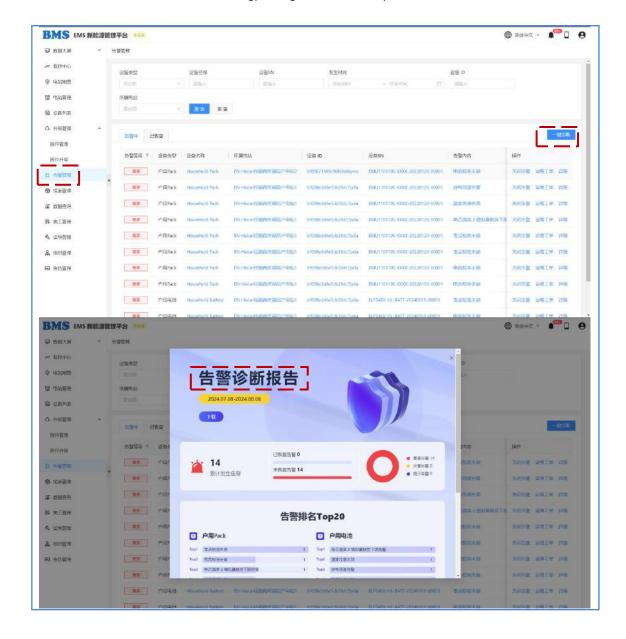






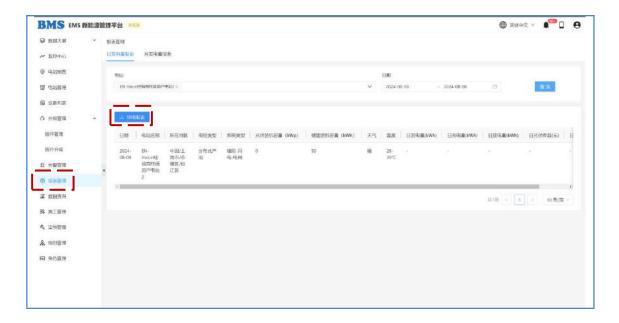
#### 3.2.5 Alarm Management

1)Click on Alarm Management, and a device alarm item will appear with detailed alarm content. The operation column also provides a solution, which can be manually closed or a maintenance work order can be created for repair. Click on one click diagnosis, and an alarm diagnosis report can also be issued.

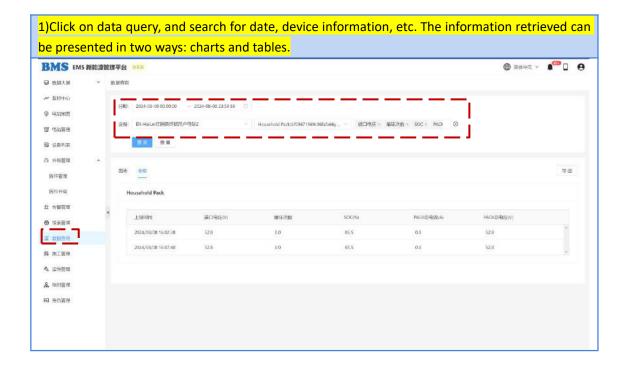


#### 3.2.6 Report Management

1)Click on Report Management to display basic information of the power station, and users can also export reports according to their needs.

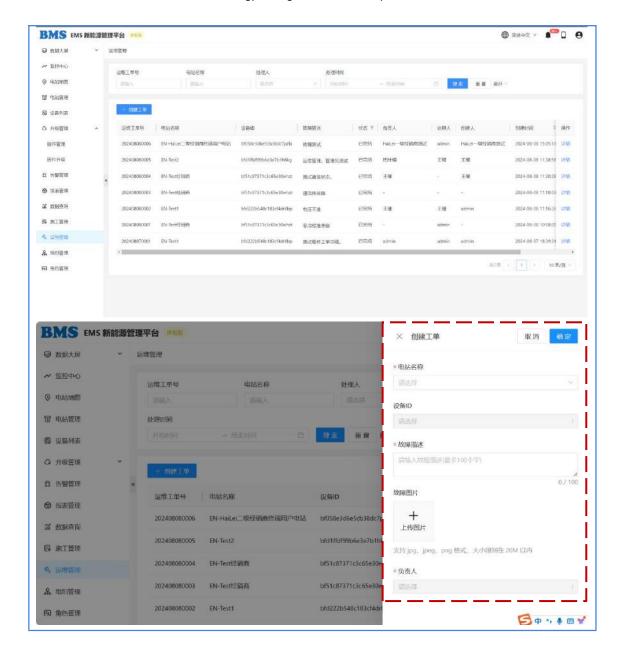


#### 3.2.7 Data Query



#### 3.2.8 Operations Management

1)Click on Operations Management to view and create work orders.

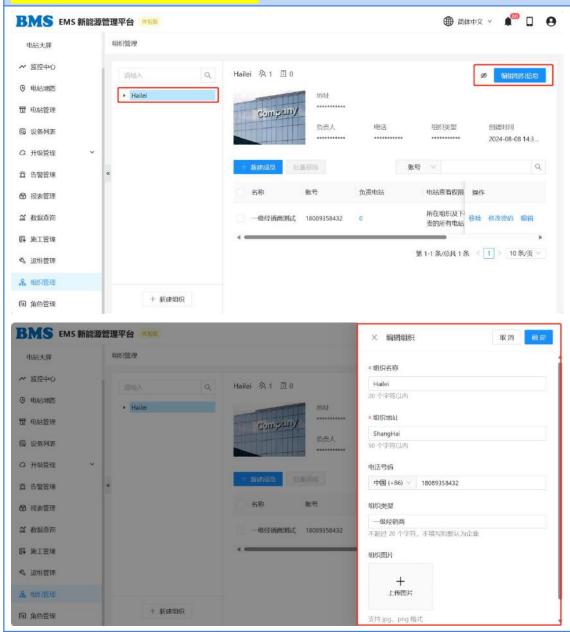


#### 3.2.9 Organizational Management (Business)

- 1) Edit organizational information;
- 2) Create sub organizations;
- 3) Edit the organizational information of primary distributors;
- 4) Create new first level dealer user members;
- 5) Function description of secondary dealers;
- 6) Interface description of the secondary dealer platform;

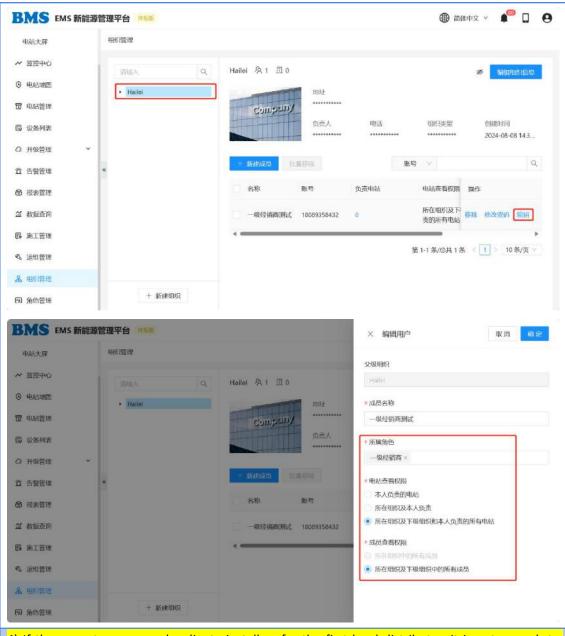
Before creating an organization, users should first click on role management to create roles, in order to assign roles and grant permissions to members of the organization.

1) Entering the organization management interface, without creating a sub organization, there is currently only one organization for our client. At this point, you can click on the right side to edit the organization information and improve it. It is worth noting that this platform was established by our company. By default, our company is a super administrator and also the largest parent organization. For our customers, they are all members of our lower level organization, which can also be referred to as first level distributors.

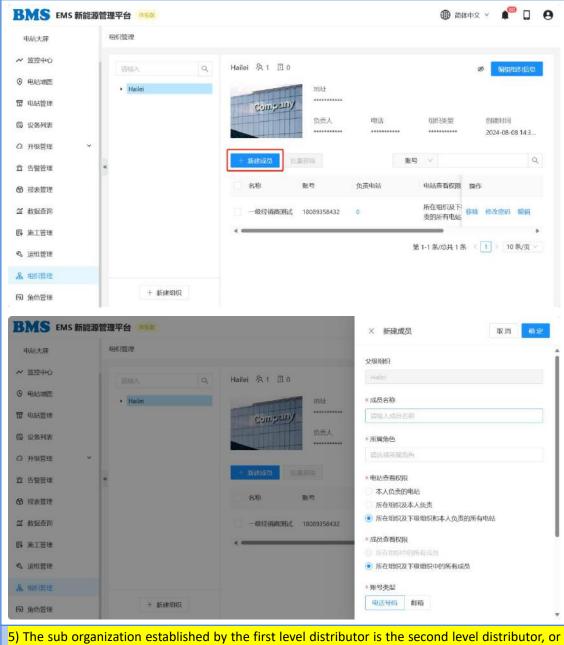


2) When logging into the new energy management platform under the first level distributor account, our company's customers are the largest parent organization. In order to transfer equipment to consumers in the later stage, a sub organization needs to be created. At this time, the members of the sub organization created can be understood as installers or second level distributors. There are two ways to create a sub organization, as shown in the figure: ① click the "+" of the current organization to add a new sub organization, ② click the "New Organization" button below to create a sub organization. Either way, the "New Organization" dialog box below will pop up, and users can improve the sub organization information according

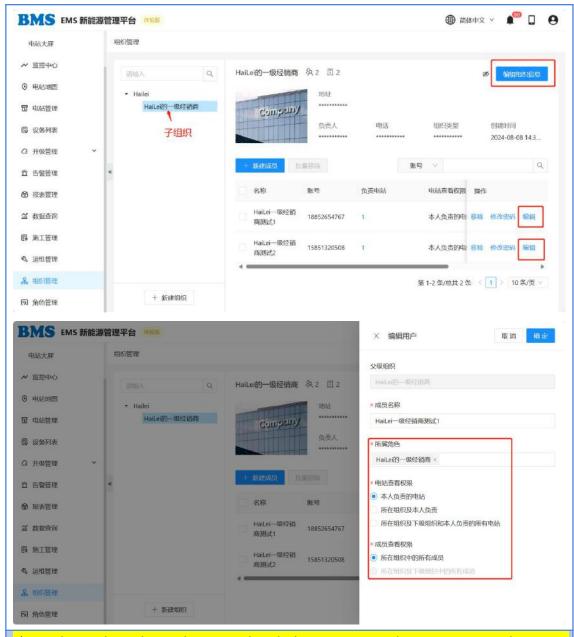




4) If there are too many subordinate installers for the first level distributor, it is not enough to rely solely on one person to manage the sub organizations. In this case, the first level distributor needs to click on "New Member" to let the organization members help manage the subordinate sub organizations together. Of course, at this time, the rights given to the organization members can be relaxed according to their own needs.



understood as the installer. According to the current understanding, the sub organization information can be edited, roles and permissions can be assigned, and the management power station permissions can be delegated to the second level distributor.



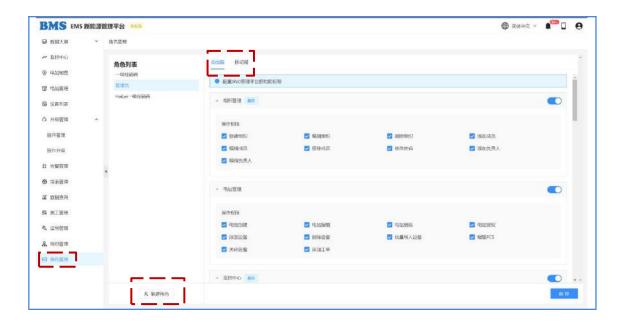
6)According to the understanding, secondary dealers are connected to Consumers, so there is no need to establish an organization or create roles for secondary dealers. This can be seen in the main interface of the new energy management platform under the secondary dealer account that there are no organization management and role management functional columns, but other functional columns can be used normally.



#### 3.2.10 Role Management

Organizational management and role management complement each other. Generally speaking, users first create roles and then go to the organizational management interface to create organizations. According to their needs, they assign various roles to their organizational members. During our testing phase, we have created three roles: administrator, first level distributor, and second level distributor. Details are as follows.

- 1) Click on role management to create a new role. After creating a new role, you need to grant permissions to the created role. Regardless of the role, the mobile function is fully enabled, while the desktop function needs to be selected according to the actual situation. It is worth noting that role creation can be multiple, allowing users to create roles according to their needs, but end users do not have the ability to create organizations and roles.
- a) Taking administrators as an example, they have the greatest authority and can assign both desktop and mobile functions;
- b) Taking first tier distributors as an example, all mobile function permissions are opened, and in the desktop role management column, deleting roles is prohibited from being opened, while other functions can be opened;
- c) Taking secondary dealers as an example, all mobile function permissions are enabled, while desktop organization management and role management are prohibited from being enabled, and other functions are enabled;



# 三、Default Location Of User Data

## 1) West Coast Data Center

Phone	Country or	Phone	Country or	Phone	Country or	
Code	Region	Code	Region	Code	Region	
1	U.S.A	95	Myanmar	678	Vanuatu	
1	Canada	239	Sao Tome	682	Cook Islands	
1 Canada		239	and Principe	002	COOK ISIANOS	
51	Peru	245	Guinea-Biss	683	Niue	
31		245	au	003	ivide	
			British		Kiribati	
52	Mexico	246	Indian	686		
52	Mexico	240	Ocean	000		
			Territory			

54	Argentina	500	Falkland Islands	690	Tokelau
55	Brazil	502	Guatemala	852	Hong Kong, China
56	Chile	591	bolivia	853	Macao China
57	Columbia	593	Ecuador	886	Taiwan, China
58	Venezuela	594	French Guiana	970	Palestine
60	Malaysia	595	Paraguay	1721	Sint Maarten
62	Indonesia	597	Suriname	1787	Puerto Rico
63	the Philippines	598	Uruguay	1809	Dominican Republic (1-809)
64	New Zealand	670	Timor-Leste	1829	Dominican Republic (1-829)
66	Thailand	672	Norfolk Island	1849	Dominican Republic (1-849)
81	Japan	674	Nauru	4779	Svalbard and Jan Mayen
82	The republic	675	papua new	5999	curacao

	of korea		guinea		
84 \	Vietnam	677	Solomon	35818	Oran
	Vietnam	077	Islands	33010	Oran

# 2) Central European Data Centers

Phone	Country	Phone	Country	Phone	Country	Phone	Country or
Code	or Region	Code	or Region	Code	or Region	Code	Region
7	Russia	235	Chad	371	Latvia	960	Maldives
20	Egypt	236	Central African	372	Estonia	961	Lebanon
27	South Africa	237	Republic Cameroon	373	Moldova	962	Jordan
30	Greece	238	Cape Verde	374	Armenia	964	Iraq
31	Netherlan ds	240	Equatorial Guinea	375	Belarus	965	Kuwait
32	Belgium	241	Gabon	376	Andorra	966	Saudi Arabia
33	France	242	Congo (Brazzavill	377	Monaco	967	Yemen

			e)				
34	Spain	243	Congo (Kinshasa)	378	San Marino	968	Oman
36	Hungary	244	Angola	379	Vatican City	971	The United Arab Emirates
39	Italy	248	Seychelles	380	Ukraine	972	Israel
40	Romania	250	Rwanda	381	Serbia	973	Bahrain
41	Switzerlan d	251	Ethiopia	382	Republic of Montene gro	974	Qatar
43	Austria	252	Somalia	385	Croatia	975	Bhutan
44	britain	253	Djibouti	386	Slovenia	976	Mongolia
45	Denmark	254	Kenya	387	Bosnia and Herzegov ina	977	Nepal
46	Sweden	255	Tanzania	389	Macedoni a	992	Tajikistan
47	Norway	256	Uganda	420	The	993	Turkmenist

					6 1		
					Czech		an
					Republic		
48	poland	257	Burundi	421	Slovakia	994	Azerbaijan
40		250	Mozambi	400	Liechtens	005	
49	Germany	258	que	423	tein	995	Georgia
61	Australia	260	Zambia	501	Belize	996	Kyrgyzstan
			Madagasc		El		
65	Singapore	261	ar	503	Salvador	998	Uzbekistan
90	Türkiye	262	Mayotte	504	Honduras	1242	Bahamas
0.2	Daliatan	262		505	Nicaragu	1246	Dayla ada a
92	Pakistan	an 263	zimbabwe	303	a	1246	Barbados
0.3	Afghanist	264		F.0.C	Costa	1064	
93	an	264	Namibia	506	Rica	1264	Anguilla
							Antigua
94	Sri Lanka	265	Malawi	507	Panama	1268	and
							Barbuda
					Saint		la mini al-
242	N4 a sa	266	1	F00	Pierre	1204	british
212	Morocco	266	Lesotho	508	and	1284	virgin 
					Miquelon		islands
242	A1 .	267	Det	F00	11 '''	1242	US Virgin
213	Algeria	267	Botswana	509	Haiti	1340	Islands

216	Tunisia	269	Favotini	F00	saint	1245	Cayman
216	Tunisia	268	Eswatini	590	martin	1345	Islands
218	Libya	269	Comoros	592	Guyana	1441	Bermuda
220	Gambia	291	Eritrea	596	Martiniqu e	1473	Grenada
							Turks and
221	Senegal	297	Aruba	673	Brunei	1649	Caicos
							Islands
222	Mauritani	298	Faroe	676	Tonga	1664	Montserrat
	a		Islands		Toriga	1004	Wientschat
							Northern
223	Mali	299	Greenland	679	Fiji	1670	Mariana
							Islands
224	Guinea	350	Gibraltar	680	Palau	1671	Guam
	Cote				Wallis		American
225	d'Ivoire	351	Portugal	681	and	1684	Samoa
	d ivolic				Futuna		Samoa
226	burkina	352	Luxembou	685	Samoa	1758	Saint Lucia
220	faso	332	rg	003	SaiiiOa	1730	Saiiit Lucia
227	Niger	353	Ireland	687	New	1767	dominica
221	ivigei	JJ3	ireiaiiu	007	Caledonia	1707	dominica

228	Togo	354	Iceland	688	Tuvalu	1784	Saint Vincent and the Grenadine
229	Benin	355	Albania	689	French Polynesia	1868	Trinidad and Tobago
230	mauritius	356	Malta	691	Federated States of Micronesi	1869	Saint Kitts and Nevis
231	Liberia	357	Cyprus	692	Marshall Islands	1876	Jamaica
232	sierra leone	358	Finland	855	Cambodi	-	-
233	Ghana	359	Bulgaria	856	Laos	-	-
234	Nigeria	370	Lithuania	880	The People's Republic of Banglade	-	-

## 3) Indian Data Center

Phone	Country or Region
Code	
91	India

# 4) China Data Center

Phone	Country or Region
Code	
86	Inland China

Note: Data centers in the East and West of the United States are still being updated!